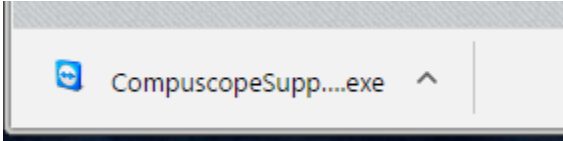


Compuscope Support Application Instructions

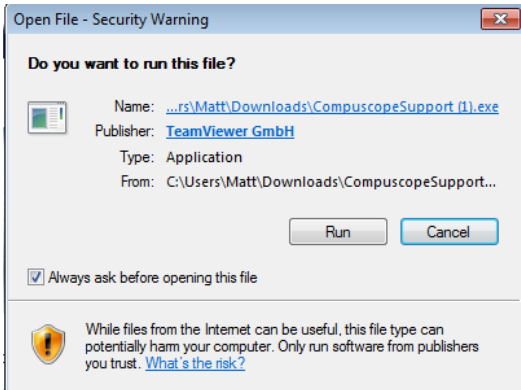
Step 1:

For Google Chrome:

Click the downloaded program in the bottom left of the Chrome window to open it.

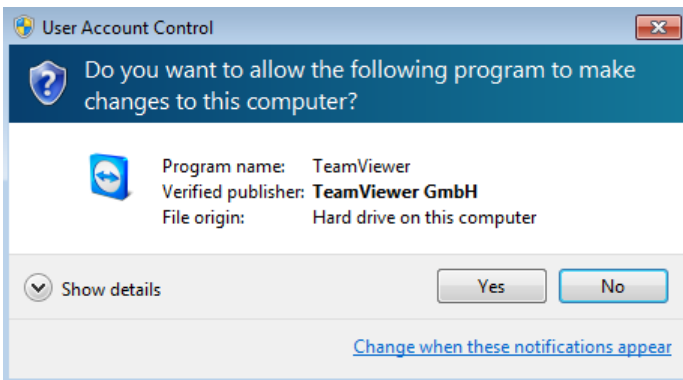


Click "Run" in the Open File – Security Warning



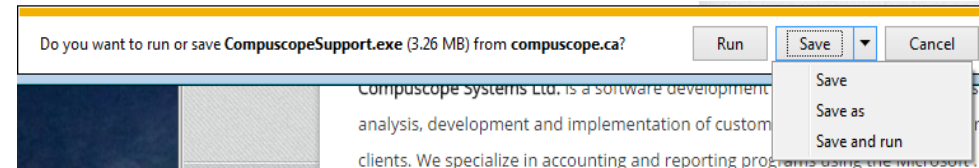
Step 2:

Allow the program to make changes to your computer (if UAC is enabled)



For Internet Explorer:

When asked for confirmation of the download, click the arrow next to save and choose "Save and run"



Step 3:

Once the Compuscope Support application has opened, supply one of our support representatives with Your ID and Password.

When finished, close this window by hitting the X at the top right or "cancel". This will stop all ability to remotely interact with your computer, and no software is installed/running allowing for any future access without a newly-generated password.

Any questions, concerns, or thoughts can be directed to us at:

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